

FREQUENTLY ASKED QUESTIONS

What sorts of paper can you plot/print on?

Bond Paper
Tracing Paper
Matt Film

What is the maximum size you can plot/print on?

We can plot/print up to 900mm wide and as long as you want!

Can you plot AutoCAD drawings?

Yes, we can plot out of any version of AutoCAD. All we need is a drawing file.

What do you need to plot a drawing from AutoCAD?

Scale (i.e. 1:100)
Size (i.e. A2, A1, B1 etc...)
Pen thickness of lines used on drawing
Red .25
Yellow .35
Green .50 Etc...

Note: We have a standard order form that should be filled out with every job to ensure fast, efficient service.

What are the paper measurements you use?

(This is useful for clients generating HPGL 2 Plot Files)

A0 1189 x 841
A1 841 x 594
A2 594 x 420
A3 420 x 297
A4 297 x 210
B1 1000 x 707
B2 707 x 500
B3 500 x 355
B4 355 x 250

Do you accept Plot Files?

Definitely! (Please download procedure from our links & downloads page)

Can you unzip files?

Ah hah
We use WinZip

Can you plot in colour?

Yes. All we need is the drawing file

Can you plot Microstation drawings?

We require a plot file.
Ask our friendly staff to help you generate a plot file.

Can you plot Generic CADD drawings?

We require a plot file.
Ask Tony Jenkins for further details.

Do you provide volume discounts?

We provide volume discounts on all our services.

Do you deliver?

We use a very reliable courier company to deliver your jobs.
We also have an economical \$5.50 overnight courier service to anywhere in Metropolitan Melbourne.

What is your turn-around time?

We provide a very dedicated service and we place high priority on all jobs that come through. Small jobs are always done on the spot & large jobs will always be done that day!

Do you sell AutoCAD products?

Yes! We are Autodesk Authorised Resellers and we can help you with any queries.

What other products do you sell?

Rasterex & Chief Architect.
Please call if you need anything specific, we will be able to guide you in the right direction.

What are your trading hours?

Mon - Fri 9.00am - 5.30pm

Do you accept cheque or credit card?

Yes, we accept both.
Note: Purchases over \$20.00 only

Do you sell ink cartridges?

We sell Hewlett Packard, Epson and Canon Cartridges.

Do you sell AutoCAD?

We sell all types of AutoCAD from AutoCAD Lt 98 through to AutoCAD 2000!

What other Software do you sell?

Chief Architect (The latest in 3D design), Rasterex. Ask Tony for what else we sell
☺.